

Nathakamon Trirungkit

ServiceNow & Full-Stack Developer

Bangkok, Thailand | n.trirungkit@gmail.com | +66 98 547 9446 | linkedin.com/in/nathakamon-trirungkit | github.com/Trirungkit-N

SUMMARY

ServiceNow Developer (CSA-certified) and full-stack engineer with 5+ years across ServiceNow (ITSM, CSM, SecOps), .NET, JavaScript, APIs and data. I turn business requirements into reliable, well-documented enterprise software.

SKILLS

ServiceNow

ITSM ITOM CMDB CSM SecOps / VR Now Assist App Engine Business Rules Script Includes GlideAjax
Client Scripts UI Policies & Actions ACLs Flow Designer / Workflow Service Portal REST / SOAP Integration

Backend & .NET

C# ASP.NET ASP.NET Web API REST APIs SOAP Microservices Node.js

Frontend & Mobile

JavaScript HTML5 CSS AngularJS Flutter Dart

Data & BI

SQL PL/SQL MySQL MongoDB MS SQL Server Power BI Excel VBA Forecasting

Cloud & Practices

Azure AWS CI/CD UAT & Test Cases Debugging Documentation Automation

EXPERIENCE

ServiceNow Developer · PTT Digital Solutions Company Limited

Feb 2026 – Present

Bangkok, Thailand · Hybrid · Contract

- Developed ServiceNow request forms for the SmartFIS project (F&A Customer Relation & Master Data Request modules).
- Designed ACLs and role-based security; built automation with Business Rules, Script Includes, GlideAjax and Client Scripts for validation, stage sync and dynamic forms.
- Created custom Service Portal widgets, UI Actions, Scheduled Jobs and Email Notifications; configured reports and dashboards.
- Ran Fix Scripts for bulk data migration and prepared SIT/UAT documents, testing the system before go-live.

Programmer Analyst · Advanced Info Service PCL (AIS)

Sep 2025 – Feb 2026

Bangkok, Thailand · On-site · Contract

- Maintained and debugged the Gomo web & mobile platform (SIM trading, packages, internet), keeping the purchase flow stable.
- Traced root causes by querying data in MongoDB and fixed APIs to connect to Flow.
- Wrote tier-1 Work Instructions and escalated well-scoped solutions to tier-3.

Software Engineer (ServiceNow) · MFEC Public Company Limited

Sep 2023 – Aug 2025

Bangkok, Thailand · Hybrid · Full-time

- Delivered ServiceNow solutions across ITSM, CSM, App Engine Studio, Incident and SecOps Vulnerability Response (VR), plus custom applications.
- Built custom widgets and JavaScript customisations; designed workflows from requirements and coordinated UAT with end users.
- Produced comprehensive system/test documentation and dashboards; earned the ServiceNow CSA certification.

Programmer · Portalnet Co., Ltd. / SAMART TELCOMS PCL

Feb 2023 – Aug 2023

Thailand · On-site · Full-time

- Developed the ASP.NET BPM electricity-payment platform with a microservices architecture for modularity and scalability.
- Integrated SOAP and RESTful APIs across internal and external systems; delivered IBM Maximo asset management and ran UAT each cycle.

Data Analyst · CP ALL Public Company Limited

Mar 2022 – Feb 2023

Bangkok, Thailand · On-site · Full-time

- Automated order planning with an Excel VBA / RPA Forecast button (one-click import/export, Lead Time stock-out prediction) to reduce product shortages.
- Built interactive Power BI reports and sales-performance summaries for management decision-making.

IT Support / Developer (Internship) · Minor International Public Company Limited

Jun 2021 – Sep 2021

Bangkok, Thailand · Internship

- Gained experience across IT roles — onsite support, asset procurement, IAM and service desk — and built an AngularJS currency-conversion website.

EDUCATION

B.Eng. in Computer Engineering

2018 – 2022

RMUTP (Phra Nakhon)

High School — Science & Mathematics

2015 – 2019

Wat Khemapiratararn School

CERTIFICATION

ServiceNow Certified System Administrator (CSA)

2024

ServiceNow